



FAQ SMOWL & Open LMS Partnership

What is SMOWL?

SMOWL is a continuous online user authentication system that uses an automatic Artificial Intelligence algorithm to verify the identity of the online user and detect suspicious behaviors throughout the entire learning process. Human & machine validation are combined to guarantee all the results.

Is it really free, or is it just a trial?

It is really free for all of our educational customers for the rest of the year! We set up the limits projecting a reasonable use through the end of the year up to 5,000 free exam sessions. That's a lot!

We use Open LMS, what is the benefit to us from this partnership with SMOWL?

If you are an educational institution, you will be able to use SMOWL free through December 2020 or up to 1,000, 2,000, or 5,000 exam sessions depending on the number of users (whatever happens first).

Why are Open LMS and SMOWL doing this? Are they crazy?

Yes. We are a little crazy. But more importantly, we think this year has been hard enough for you already, without asking you to find a non-existent budget to fund a proctoring solution. So we found that budget for you.

I am an Open LMS Enterprise customer, will it work for me? Is it still free for me?

Yes and Yes!

How can I apply for this offer?

All our educational customers can sign up using the bot on the next page <https://www.openlms.net/proctoring>. If you're a corporate client, we're sorry, but this offer isn't for you. That said, we still think you'd love SMOWL, and we will get you the best possible offer for what you need.

No, seriously...is it free? What's the catch?

Yes, it's seriously free. No catch. Well, actually, one catch...we actually want you to use the software.

Can I get a demo of how SMOWL works with Open LMS?

Of course. We're hosting some webinars for August 26th and 27th. Also, check out the video on the next link: <https://www.openlms.net/proctoring>. It gives you the basics.

What is the limit of the free offer?

Through 31 December 2020 or up to 1000, 2000, or 5000 exam sessions, depending on the number of users that your institution has.

I already have another proctoring solution, can I use SMOWL in parallel?

Yes! You can use parallel proctoring solutions in your Open LMS!

What languages is SMOWL available in?

The solution is working in English, Spanish, German, and Italian. We hope to have Portuguese and Japanese soon. However, the solution can be used in any country.

Do I need to pay anything after the free offer?

No, you can stop using SMOWL after the free offer ends without any obligation to pay anything.

Where do I enter my credit card information?

Ummmm...You don't. It's free.

If I want to use a different proctoring solution, could it be integrated with Open LMS?

Of course! While we love SMOWL (and we think you will too), we are open. You are able to integrate with many different Proctoring solutions, via LTI or plugin, you can take a look to our plugin Matrix: <https://help.openlms.net/en/administrator/plugin-matrix-2/>